

## Get ready for a Remote Control Session



Before launching this program, you should have a service time agreed. We will never start a remote session without having agreed this with you in advanced.

When a remote control session was agreed, start the program **RustDesk** just before the time.

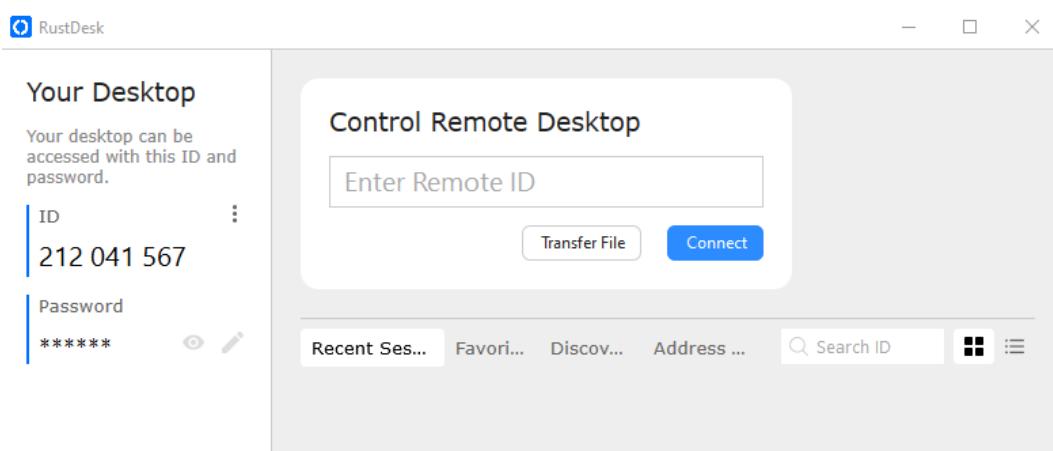
### Launch the remote control program RustDesk

Login to your computer as usual.

To start the program, double click or just click once and press the **Enter key** ( ↵ ) on the  icon in the main window (Desktop) of your computer.

You may find the installed RustDesk program also under R in the list of applications by clicking the Windows icon  in the lower left corner of the screen.

After RustDesk has started, it will display the main screen, including your ID.

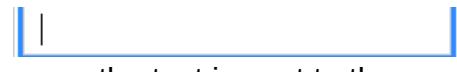


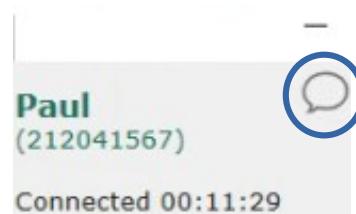
That's all you need to do. After that, we will start the remote connection.

### Text chat in RustDesk

To start a text chat, click the blue marked sign.

Next, a text box will appear where you can write the text.

 ➤ When you click the arrow, the text is sent to the remote computer.



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### Remote Session Ending

You can finish the remote session by clicking the **Disconnect** button.

When the session has ended, please stop the program execution by clicking the 'X' sign in the right top corner.